

## Cefn Saeson Comprehensive School – New Uniform Customer Notice

6<sup>th</sup> July 2021

Due to the potential demand to attend uniform evening we anticipated that our capacity to host this event with accepted social distance measures puts our staff and you our customers at risk. Our planned uniform evenings schedule of week beginning 12th July to 15th July regrettable will be cancelled.

Therefore, we would like to encourage orders to be placed through our website <https://www.sportec.co.uk>. Ordering online will allow us to deliver orders safely, gather information quickly and accurately so that we can keep to our time frames to complete orders.

There will be a choice either to deliver to your nominated address (the ordering process will by default will deliver) however it is important to state that you will be able to click on the option to 'collect' from our store for which of course there will no charge.

**Please Note:** To request a collection, please tick the 'collection tick box' which will show at the payment stage.

Currently we have stock of the new school pullover and tie. These can be purchased preferably through our website or in-store. PE Kits and Blazers will be added as soon as stock becomes available. PE Kit estimated 22<sup>nd</sup> July and Blazers for yrs 10/11 Mid-August. For children in years 10 & 11 who wish to pre – order their blazers, we do have samples in store.

### **Returns or Exchanges**

We fully accept that there will be an increase in returns and exchanges due to miss sizing. Please keep clothing unmarked and with your receipt. Returns/exchanges can be presented at our office, or return them by post. If returning by post we would advise on a recorded delivery. If your items are personalised with names or initials, we will not accept exchanges or returns.

Our store will be open to the public throughout the summer. Monday – Friday 9am to 5pm, Saturday 9am -1pm. However, we will be allowing a maximum of 8 people into our store at any one time (1 child + parent/guardian) to allow sufficient social distancing measures. Changing facilities are closed, sample sizes will be on display to allow a gauge of size.

Thank you for your support and co – operation

Steven Martin  
Director